

Comparisons of Job Characteristics

Focus Occupation: [Flight Attendants \(39-6031\)](#)

Associated Occupation: [Waiters and Waitresses \(35-3031\)](#)

[Compare Knowledge](#)

[Compare Skills](#)

[Compare Abilities](#)

[Compare Detailed Work Activities](#)

[Compare Tools and Technologies](#)

<<	Focus occupation element is much lower
<	Focus occupation element is lower
0	Focus occupation element is at a similar level
>	Focus occupation element is at a higher level
>>	Focus occupation element is at a much higher level

Knowledge

Similarity of Focus Occupation to Associated Occupation: 70

Focus Occupation: Flight Attendants (39-6031)

Associated Occupation: Waiters and Waitresses (35-3031)

Associated Occupation's Key Knowledge Elements	Average Rating, All Occupations	Associated Occupation's Rating	Focus Occupation's Rating	Evaluation of Focus Occupation
Customer and Personal Service	11.3	14.3	22.5	>> Current knowledge level is likely more than sufficient
Food Production	2.1	9.3	2.0	<< Extensive education and/or training may be required
Sales and Marketing	5.2	7.6	6.4	< Expanded education and/or training may be required

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O*NET (Occupation Information Network) data.

Skills

Similarity of Focus Occupation to Associated Occupation: 94

Focus Occupation: Flight Attendants (39-6031)

Associated Occupation: Waiters and Waitresses (35-3031)

Associated Occupation's Key Skills Elements	Average Rating, All Occupations	Associated Occupation's Rating	Focus Occupation's Rating	Evaluation of Focus Occupation
Service Orientation	7.9	9.9	13.4	>> Skill level is likely more than sufficient
Social Perceptiveness	9.1	9.0	11.1	> Skill level is likely sufficient
Coordination	9.1	8.6	10.6	> Skill level is likely sufficient

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O*NET (Occupation Information Network) data.

Abilities

Similarity of Focus Occupation to Associated Occupation: 77

Focus Occupation: Flight Attendants (39-6031)
Associated Occupation: Waiters and Waitresses (35-3031)

Associated Occupation's Key Abilities Elements	Average Rating, All Occupations	Associated Occupation's Rating	Focus Occupation's Rating		Evaluation of Focus Occupation
Speech Recognition	9.9	11.4	12.9	>	Current ability level is likely sufficient
Speech Clarity	10.2	10.4	14.0	>>	Current ability level is likely more than sufficient
Trunk Strength	5.7	10.0	9.1	0	Current ability level may be sufficient
Stamina	4.0	8.7	6.8	<	Some improvement in abilities may be required
Memorization	5.6	8.0	3.7	<<	Extensive improvement in abilities may be required
Extent Flexibility	4.8	7.5	9.1	>	Current ability level is likely sufficient
Gross Body Coordination	3.9	7.2	8.0	>	Current ability level is likely sufficient
Dynamic Strength	3.5	6.0	5.3	<	Some improvement in abilities may be required
Speed of Limb Movement	3.2	5.6	5.4	0	Current ability level may be sufficient

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O*NET (Occupation Information Network) data.

Activities that Both Occupations Have in Common

Similarity of Focus Occupation to Associated Occupation: 76

Focus Occupation: Flight Attendants (39-6031)
Associated Occupation: Waiters and Waitresses (35-3031)

Work Activities	Exclusivity of Activity
Answer customer or public inquiries	41
Calculate monetary exchange	67
Collect payment	49
Provide customer service	14
Serve food or beverages	70
Understand government alcoholic beverage service regulations	87
Understand government health, hotel or food service regulations	68
Use knowledge of food handling rules	71
Use oral or written communication techniques	1

Not all positions in these occupations will necessarily perform all of the listed activities. The exclusivity rating is an indication of how unique the activity is amongst all occupations. The maximum rating is 100. High scores indicate that only a small number of occupations engage in that activity.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O*NET (Occupation Information Network) data.

Tools and Technologies that Both Occupations Have in Common

Similarity of Focus Occupation to Associated Occupation: 18

Focus Occupation: Flight Attendants (39-6031)
Associated Occupation: Waiters and Waitresses (35-3031)

Tools and Technologies	Exclusivity
Computers	1

Not all positions in these occupations will necessarily use all of the listed tools and technologies. The exclusivity rating is an indication of how unique the tool or technology is amongst all occupations. The maximum rating is 100. High scores indicate that only a small number of occupations use that tool or technology.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O*NET (Occupation Information Network) data.